

Terms and Conditions

- Our hotels require a minimum 24 hrs prior notice for flight/train details to organize an airport/station transfer. In case of any urgent requests of such nature, we recommend our guests to contact the hotel front desk or concierge directly for priority assistance
- If airport pick-up has been confirmed to you; please look for the Pipal Tree Hotel paging board on your arrival at the airport
- In keeping with our heightened security procedures we request all guests to carry a photo-identity with address proof to present at check-in. Foreign nationals are required to present their Passport and valid visa. Indian nationals can present any one of the following: Passport, Driving License, Voter ID card, Aadhaar card or Bank Pass Book with Photograph.
- Our standard check-in time is 1200 hrs and checkout time is 12 noon local time
- Bookings cancelled before 72 hrs. of arrival , a cancellation charge of 5% will be applicable.
- Bookings cancelled within 72hrs. of arrival : 50% retention will be charged on the reserved room rate with taxes .
- Bookings cancelled within 48hrs. of arrival or in case of No show : 100% retention will be charged on the reserved room rate with taxes.
- The hotel may choose to release non-guaranteed reservations prior to the date of arrival
- Please be advised that the Early Bird, Extended Stay and Last Minute rates require a non-refundable deposit at the time of booking. Any cancellations on these rates or rates requiring such pre-payment guarantee will attract a full-stay cancellation charge
- Rates are subject to change without prior notice in case of change in validity periods, rate seasons, contracted periods, applicable laws or government policies or any other reason decided by the management.
- For all travel agent/tour operator bookings, terms and conditions as per the contract will apply.