

Cancellation & Refund Policy

- Bookings cancelled before 72 hrs. of arrival , a cancellation charge of 5% will be applicable.
- Bookings cancelled within 72hrs. of arrival : 50% retention will be charged on the reserved room rate with taxes .
- Bookings cancelled within 48hrs. of arrival or in case of No show : 100% retention will be charged on the reserved room rate with taxes.
- The hotel may choose to release non-guaranteed reservations prior to the date of arrival.
- Please be advised that the Early Bird, Extended Stay and Last Minute rates require a non-refundable deposit at the time of booking. Any cancellations on these rates or rates requiring such pre-payment guarantee will attract a full-stay cancellation charge.